








Person Specification





Client Services Manager

Experience & requirements

Essential

-  Candidates must be able to demonstrate how they have led an effective, motivated, high performing team to success.
-  Excellent communication and organisational skills.
-  An empathetic people person with a good sense of humour and wisdom, and who has a proactive and resilient approach to their work.
-  Familiarity with the tools, techniques, standards, expectations and regulatory environment we operate in.
-  Previous experience of working with Government bodies, banks, lawyers, UHNWIs.
-  A willingness to undertake further training and continual personal development.
-  Previous experience of working for a Corporate Service Provider.

Desirable

-  Understanding of business aviation and yachting.
-  Understanding of the VAT system.
-  A second language.
-  Has worked with customers in a hospitality or retail setting.

